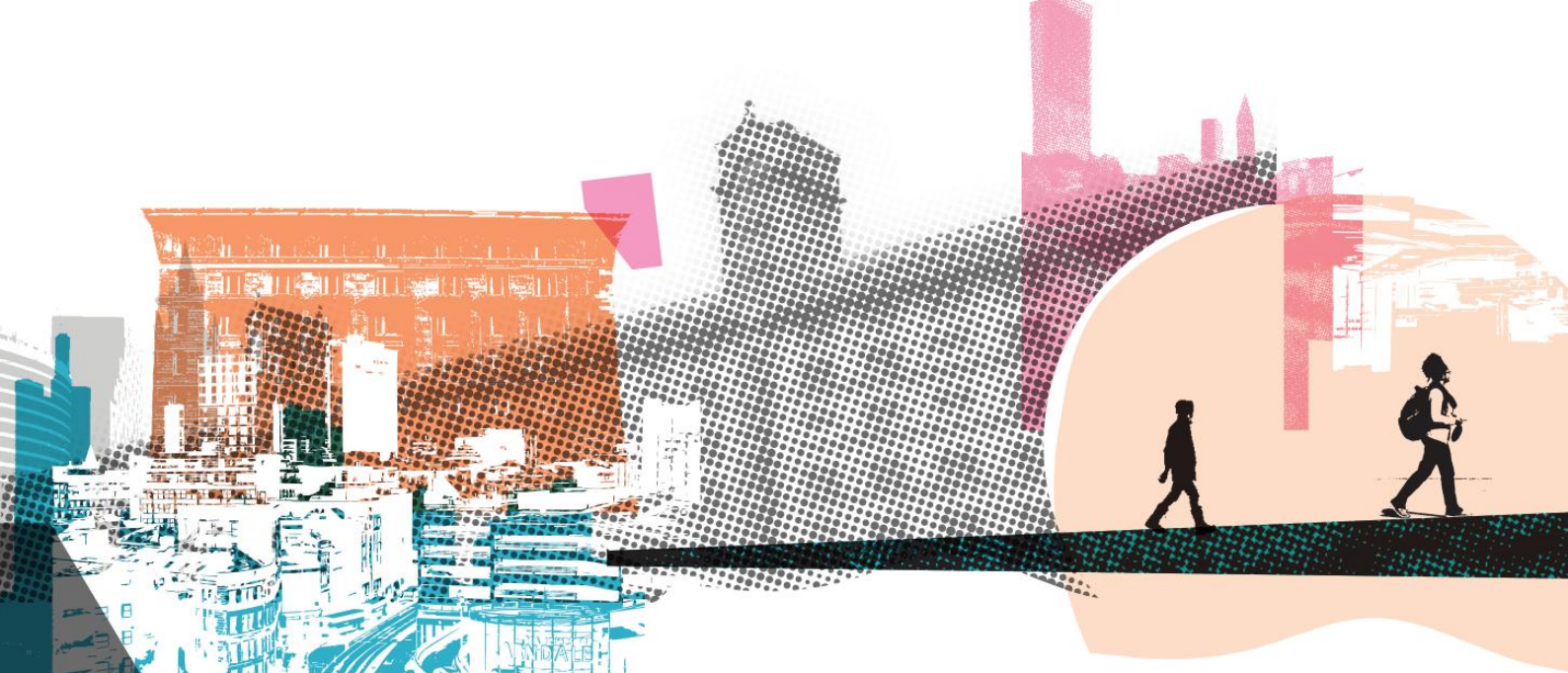


THE BIG LiFE GROUP



Senior HUB assessor

This job changes lives



About The Big Life Group

The Big Life Group's mission is to fight for equity, in health, in wealth and in life. We are a social business delivering a range of services across the North of England, covering everything from mental and physical health, addiction and criminal justice, to housing, education, family support and much more. What links them together is the way we work – The Big Life Way.

We always stand shoulder-to-shoulder with people, working with them on the things that matter most to them. Everything we do is designed and informed by the needs, priorities and strengths of people and communities.

Our values

- **Courage:** We stand up for ourselves, and the people and communities we work alongside, even when that makes us unpopular, or challenges accepted wisdom.
- **Creativity:** We find innovative solutions that work, never accepting the easy option or the status quo.
- **Honesty:** We act with integrity, speaking the truth to ourselves and others.
- **Inspiration:** We are inspired by the people and communities we work with and share what we learn from them to inspire others.
- **Thoughtful:** We act with care and compassion and work to understand people's experiences. We take time to listen, reflect and continually learn.
- **Valuing difference:** We recognise and celebrate the unique qualities, gifts, insights and perspectives that different people offer.

Working at Big Life

At Big Life, work is more than a job – it's about standing shoulder-to-shoulder with people and communities, making a difference every day. We fight for equity in health, in wealth and in life, and that commitment starts with how our staff.

Be yourself

We want you to feel safe, respected and able to bring your whole self to work. Difference is celebrated here, and our staff networks - from menopause to neurodiversity, LGBTQI+ and more - create space to connect and support each other.

Benefits that matter

We offer more than a payslip - you'll find wellbeing support through LifeWorks, Simply Health and mindfulness sessions, 25-30 days' annual leave plus your birthday off, flexible working, and regular learning opportunities. Everyday perks include Blue Light Card discounts, savings schemes, cycle-to-work, free eye tests and more - little extras to make life easier inside and outside of work.

Recognised as outstanding

We're proud to be ranked by Best Companies as one of the UK's outstanding places to work, with a two-star accreditation in 2024.

A culture of trust and flexibility

Our people describe our culture as relaxed and supportive. You'll be trusted to plan your own day, take breaks when you need, and work in a way that fits with your life as well as your role.

If you're looking for more than a job - if you want to be part of a team that's bold, creative and relentlessly committed to equity – then Big Life could be the place for you.



Job description: Senior HUB assessor

The basics

Salary

£34,592 pro-rata (NHS band 5 + 2)

Hours

37.5 hours

Annual leave

25 days (pro rata), increasing to 30 days after five years

Base

Zion Centre, Manchester. This role can also include some remote working.

Closing date for applications

Monday, 26 October. Interviews will take place during the week starting 2 November.

We recognise that AI tools can be useful in supporting job applications, for example by helping with spelling, grammar, structure, or clarity. However, the content of your application should reflect your own skills, experience, knowledge, and ideas. You may be asked at interview to expand on or discuss any part of your application.

What you'll be doing

You will triage and provide disorder specific assessments for people who have been referred into our Talking Therapies service. To do this, you will provide assessment and formulation to people presenting with complex or co-morbid presentations, who are likely to benefit from support that is not offered in a step-2 Talking Therapies service. This work will mostly be over the telephone.

You will participate in a triage rota, triaging referrals that come into the service, identifying the appropriate care pathway and managing risk and safeguarding concerns.

You must be a qualified Psychological Wellbeing Practitioner and carry a small caseload where necessary to maintain professional registration. In addition, you will support events in the community, promoting the service to generate referrals.

Main duties

- To use a range of evidence-based tools and techniques for assessments, goals and motivating people.
- To assess people who have been identified as having complex or co-morbid presentations.
- To triage people referred into the service.
- To work with groups of people to help them achieve their goals.
- To collate and analyse performance data as necessary.
- To refer and liaise with other service providers by working in a place- based way. You will achieve this through developing effective relationships with a range of internal and external services and agencies.
- To promote the service to communities and agencies as appropriate.
- To keep accurate and up-to-date client records.
- To ensure quality standards are adhered to and met and that audits are passed.
- To ensure all statutory responsibilities are followed and reported as required.
- Ensure the maintenance of standards of practice according to Big Life and any relevant regulation (for instance, the BABCP Code of Ethics) and keep up to date on new recommendations and guidelines set by the Department of Health (such as the NHS plan, National Service Framework, National Institute for Clinical Excellence).

Work-related expectations

- Work to Big Life's mission and values
- Contribute to Big Life's development
- Adhere to safeguarding, information security and all other Big Life group policies
- Identify and attend training as required
- Work in accordance with all relevant legislation
- Undergo regular one to one meetings and an annual review
- Undertake any other duties as required, appropriate to the post

Person Specification: Senior HUB assessor

The successful candidate will be able to demonstrate that they meet the following points, either in their application, at an interview or through taking part in a test.

Experience

- Experience of working with people facing a range of barriers and social issues.
- Experience of managing a caseload of clients and keeping up to date records using a database.
- Experience of working with individuals (1-2-1) and groups of people in different settings to help them achieve their goals.
- Experience of working with a range of agencies and organisations to develop effective working relationships.
- Experience in one or more of the following fields: mental health, family support, physical health, smoking cessation, diet and exercise, employment, social inclusion or debt management.

Skills

- Ability to use a database/ability to learn how to use a database.
- Ability to assist clients to help them define and achieve their goals and aspirations.
- Ability to manage a varied and complex workload effectively.
- Ability to work well across a range of different subject areas such as housing, mental health, education and debt management for example.
- Ability to work with staff from a range of agencies and organisations to better integrate services for clients.

Knowledge

- Knowledge of the barriers and issues facing our client group.
- Knowledge of the local area your service is based in (community groups, services available as well as local demographics)

Education

- Holds a Talking Therapies Qualification and is eligible for professional registration.

Personal

- Positive outlook and a 'can do' attitude
- Personal resilience and flexible attitude in the face of difficulties
- Commitment to working within the Big Life group's ethos and values, including have a non judgemental approach
- Commitment to personal development and willingness to regularly update skills and experience



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thebiglifegroup.com